



TURNOVER TECHNIQUES INCLUDING PEST CONTROL AND BEDBUGS

This course covers the turn process from the pre move out inspection to Rent Readiness. Each vacant unit is unique from another, but there are common issues that all vacant units share, which must be addressed in order to get them rent ready. First, students will learn industry standards and proven techniques in scheduling vendors, time management, and process organization. Next, the class will shift to the technical repair and maintenance aspects, covering the best painting practices, vinyl repair, wall repair, door repair, appliance systems troubleshooting, and plumbing repair. We will discuss new products on the market and share tips and tricks that many experienced technicians use in making units ready to rent ready. Finally, we will hear from an expert on pest control and the eradication of bedbugs, a northwest epidemic.



INSTRUCTOR: ZACH HOWELL With a degree in Psychology from Oregon State University, Zach brings a unique perspective into the apartment facility maintenance field. He is a licensed contractor and owns and operates Real Handy Inc. maintenance and repair services. He is also a maintenance operations consultant and Training Director for Apartment Maintenance Institute. He holds a Certified Apartment Maintenance Technician (CAMT) designation, is a Community Education Faculty member at Portland Community College and serves as a Subject Matter Expert for the National Apartment Association (NAA). In 2007 he was recognized as Maintenance Person of the Year at the Apartment Community Excellence Awards (ACE).



INSTRUCTOR: CATHY MORRIS Country gal from Eastern Oregon growing up next to Shaniko, the ghost town. Started in pest control doing re-construction in high school in The Dalles rebuilding homes from underneath doing repair, replacement and pest control services. She has been a route technician with Northwest Pest Control since 1988 providing customer service and expansion of the company into other locations. I love teaching and educating people in the biology and control of pest they may have. Cathy is a long time member of MMHA.



Time: 9:00am - 12:00pm

Date: August 4, 2009

Location: MMHA

921 SW Washington #772
Portland, OR 97205

Phone: 503-226-4533

Fax: 503-228-8303

E-Mail:

erin@metromultifamily.com

Cost:

- \$65.00 - MMHA Members
- \$85.00 - Non-Members

Attendee (s): _____

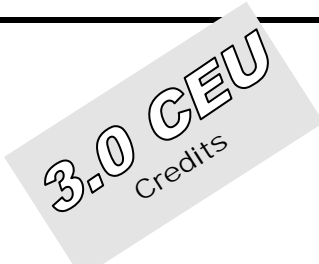
Address: _____ City/State: _____ Zip: _____

Company: _____ Contact: _____

Email address for billing purpose: _____

Phone: _____ Bill (Members Only): ____ Checked Enclosed: ____

Credit Card: _____ Exp: _____ Sec. Code: _____



Registration fees are non-refundable. A 50% refund may be granted if a written request is submitted no later than one week before the course begins: rules apply. If the class is near capacity, a refund may not be allowed; however, a reschedule date may be requested. Rescheduled classes (on the part of the attendee) are not refundable.

